

EXPERIENCE

Hostinger International Customer Service Specialist	Nov 2022 – present	Support customers across international markets, translating technical systems into calm, clear, actionable guidance and carrying context across technical and non-technical conversations.
Fish It RNG Strategy Suite Web product and decision-tool engineering	2026 – present	Bilingual browser planning product combining probability modelling, setup comparison, recommendations, AFK planning, and shareable community workflows across 16 product routes.
Diamond Supermarket Staff Monitoring	Jan 2021 – Nov 2022	Worked with operational monitoring and day-to-day coordination in a high-volume retail environment.

SELECTED SYSTEMS

Silent Nexus Product and systems engineering	2026 – present	Local-first AI agent harness with governed execution, durable evidence, 16 Rust crates, and 458 tests in the documented baseline.
Sans Password Manager Security model and product engineering	2026 – present	Offline GnuPG-backed password manager with CLI and local web interfaces, 23 documented screens, and three interface languages.

CAPABILITIES

Rust · TypeScript · React / Next.js · Bash · CLI and TUI systems · GnuPG / OpenSSL · Product systems · Technical communication · Customer experience

VERIFIED EVIDENCE	Silent Nexus case study · repository Sans Password Manager case study · repository	Available for remote selected work from Jakarta, Indonesia · UTC+7. References available on request.
PUBLIC RECORD	Public source profile · Professional history Live Fish It RNG product	Work and technical claims link to public repositories, live products, or case-study evidence. No unattributed testimonials are presented.